Department Overview

Sentiment Comparison
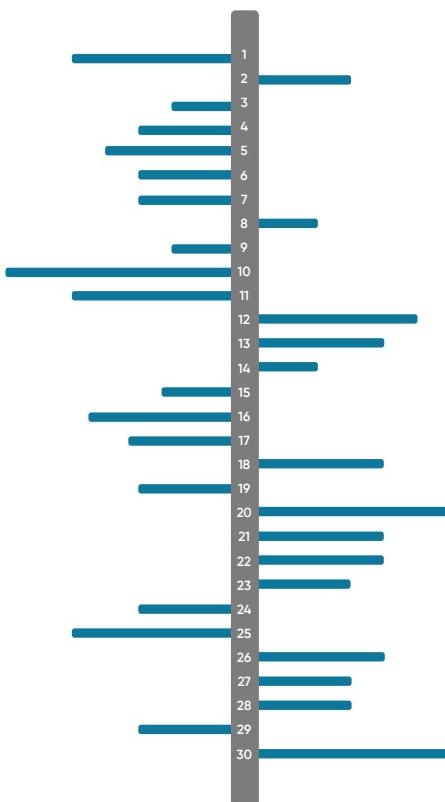
Last Month Sentiment — **− 0.2**
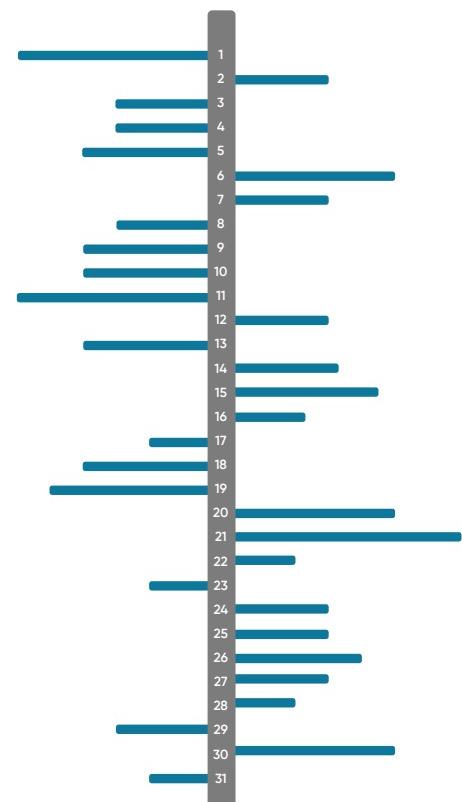
-ive   +ive

This Month Sentiment — **0.1**

-ive   +ive

Day of month

Day of month

De-escalation Performance

	Last Month	This Month
Average De-escalation Time	2 min	3 min
Number of De-escalation Events	30	45

Most Effective Phrases

1. I totally understand ma'am!
2. I understand that makes you angry
3. Tell me more
4. Please calm down
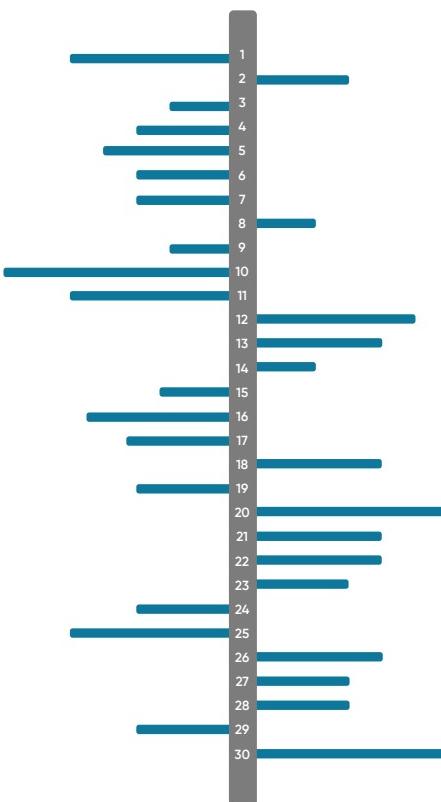
Prepared for Officer Badge Number 12345

Sentiment Comparison
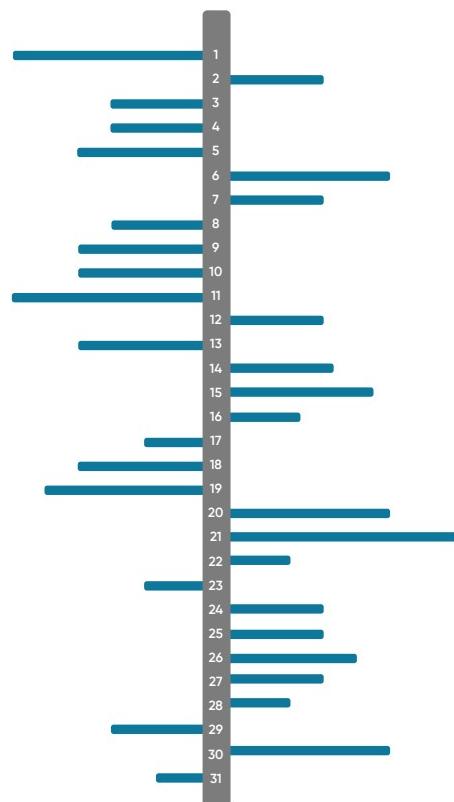
Last Month Sentiment

– 0.2

-ive   +ive

This Month Sentiment

0.1

-ive   +ive

Day of month

Day of month

De-escalation Performance

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Body Camera Transcription

Officer: what i need you to do is step out of the vehicle
Suspect: why are you shining that in my face
Officer: Do you have anything in the vehicle? You have a history of Narcotics.
Suspect: Can I just get my fucking ticket and go.
Officer: I understand, Calm Down, and step out of the vehicle
Suspect: Im'not stepping out of the car. I'm not.
Officer: I hear you, take a deep breath.
Suspect: This is bullshit dude. give me a fuckin chance dude. I know my rights.
Officer: You don't have a tag. You don't have insurance. We need you to step out of the car.
Suspect: I do have insurance ya'll can look it up.
Officer: You have two choices. you can step out of the car or we can tase you.
        You are not following a lawful order!
Suspect: Call the supervisor
Officer: (Taser sound)
Officer: You have two choices. you can step out of the car or we can tase you!
        You are not following a lawful order!
Suspect: I don't have to.
Officer: Step out of the car! NOW !
Suspect: NO! I am not getting out. You are going to shoot me!
Officer: I'm not going to tell you again. GET OUT OF THE CAR! I'm going to hit him are you ready?
(Taser sound)

Event Timeline

Timestamp	Intent	Sentiment
2020-10-28T21: 30: 48.747Z	general	
2020-10-28T21 : 31:37.677Z	de-escalation	
2020-10-28T21: 31: 16.677Z	aggression	
2020-10-28T21: 31:00.717Z	general	
2020-10-28T21: 32:23.667Z	aggression	
2020-10-28T21 : 31:32.217Z	general	
2020-10-28T21: 31:45.237Z	de-escalation	
2020-10-28T21 : 31:59.547Z	de-escalation	
2020-10-28T21 : 32:23.667Z	aggression	
2020-10-28T21: 32:128.707Z	anxiety	
2020-10-28T21 : 33:10.707Z	anxiety	
2020-10-28T21 : 33:10.707Z	general	